



# Quickstart Guide



A scenic view of Denali National Park. In the background, two large, snow-capped mountain peaks rise against a blue sky with scattered white clouds. The foreground shows rolling green hills with a winding asphalt road that curves through a dense forest of evergreen trees. A small vehicle is visible on the road in the distance.

# *Denago*

Our team has always loved the striking features of Denali and it's meaning "The Great One" in the native language of Kouyukon Athabaskan.

We hope you enjoy your ride... wherever you go.

 **DENAGO**

***THANK YOU*** and welcome to the Bike.com team.

We value and appreciate you and your choice.

If there is anything you need, please reach out and let us know how we can help.

Email: [cs@bike.com](mailto:cs@bike.com)

Call Us: 877-755-2453 (BIKE)

# ALWAYS WEAR A HELMET

Ebikes are new to most riders, so in the interest of safe cycling please make sure you read, understand, and follow the instructions in this **Quickstart Guide**.

For more information, please visit:  
[www.Bike.com/support](http://www.Bike.com/support)





## Model 1



**What's in the box**

**Your Denago Bike  
(90% Pre-assembled)**

**Tool Set**

**Multi Tool**



**Pedal/Wheel Wrench**



**Bike grease packet**



**Pedals**



**Battery Charger**



**Battery Keys**



**Battery Connector Protector**







**Your Denago bike is 90% assembled**

The QUICKSTART GUIDE will assist you in completing the assembly

By following the directions, you will be able to get outside and start riding your new Denago bike **in less than 30 minutes**

If you are not comfortable or confident, please take your bike to your local shop and ask for assistance.

# Getting Started



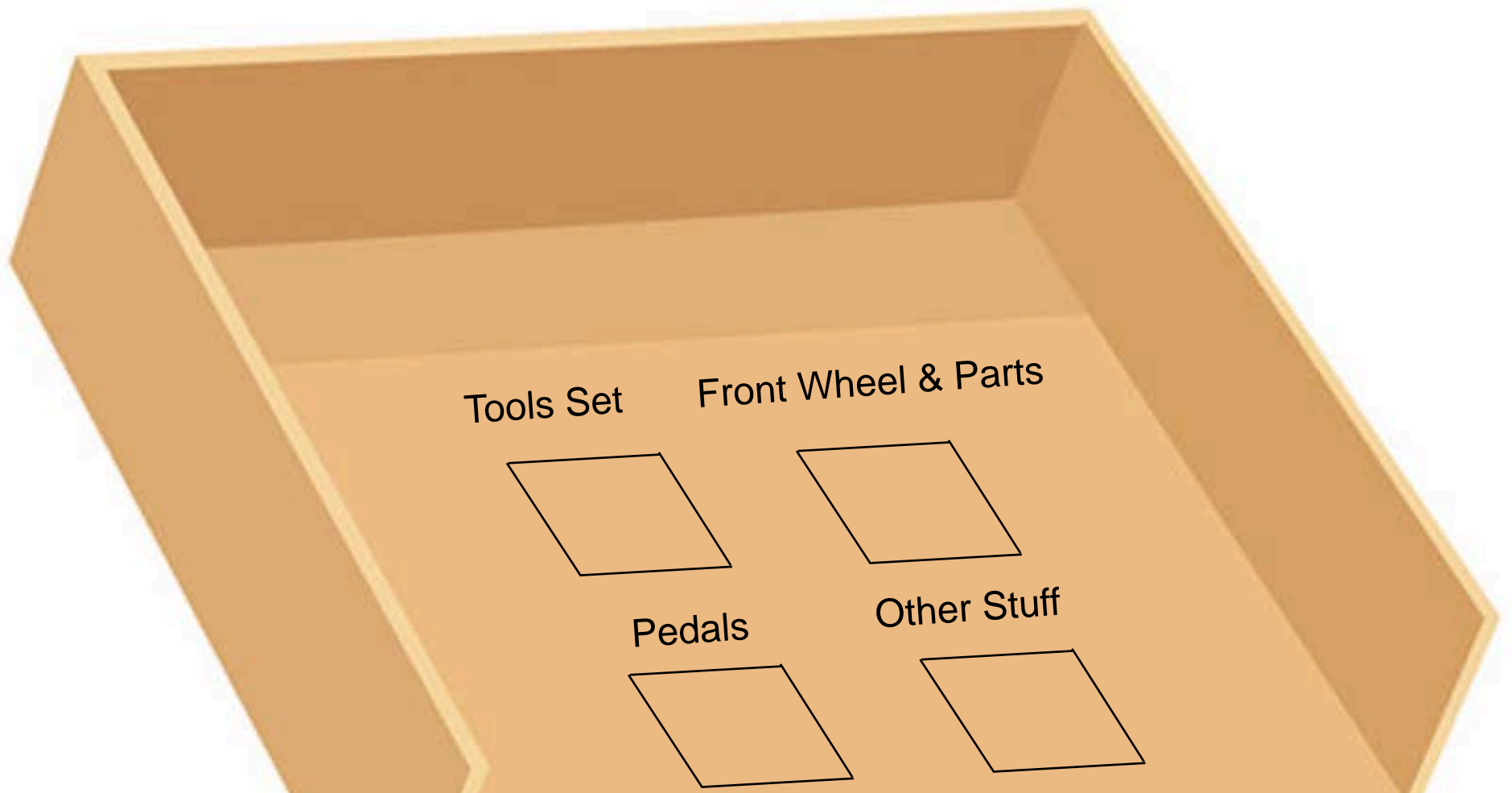
Unpack and Unwrap your **DENAGO** eBike



# Lay Out the Parts and Tools

We'd like to make your assembly process a bit easier.  
So we made a Parts & Tools layout inside the box.

Please lay Parts & Tools into each area.



# Assembly Steps

1. Handlebar
2. Seat
3. Front Wheel & Front Brake
4. Pedals
5. Adjustments



# 1. Handlebar

# Handlebar components has been pre-assembled



1. Unscrew bolt and remove cap, bolt, and sleeve. Leave all spacers in place.



2. Place stem on steerer tube and tighten the bolt on top of stem to secure stem to front of bike



3. Place stem onto the head tube. Align stem to the center position.



4. Tighten and Secure bolts on bottom of stem



5. Add Top Cap to stem bolt



6. Upon final assembly, revisit this step to confirm alignment with stem and front wheel

**Please tighten and secure all bolts**







## 2. Seat

# The seat was pre-assembled



1. Install Rear Reflector (Red) to Seat Post



2. Apply grease inside Seat Tube



3. Place Seat Post inside Seat Tube - Insert past MIN Insertion Marking



4. Adjust the seat height. Clamp secure/tighten the quick release clamp

## CAUTION

**Make sure seat post is inserted to at least minimum insertion markings are NOT visible**



# **3. Front Wheel & Front Brake**

# Your bike has a BOLT ON mechanism



1. Remove Packing Block from disc brake caliper – Do Not Throw Away – Re-install Packing Block whenever you remove your front wheel.



2. Position the front wheel so it's centered between the front fork legs with the axle resting inside the fork drop outs



3. Align the disc brake rotor so it is centered in the slot of the brake caliper



4. Tighten one axle nut part way then tighten the other nut, repeat until both sides are tightened securely. Be sure that the wheel is centered between the fork legs

## CAUTION

**Tighten nuts securely to the fork dropouts**



Do NOT touch the brake rotor, especially while in motion. Be CAUTIOUS and do not allow oils to be applied or added to the DISC/ROTOR. This can cause squeaking and decrease braking performance.

Improper installation of the front wheel and or handlebar stem can cause loss of control, accidents, serious injury or death. Check regularly that the front wheel and handlebar stem are ALWAYS properly secure and in good working condition.

# 4. Pedals



**MATCH PEDAL and CRANK ARM CAREFULLY**  
Add grease to threads prior to installing

Right pedal is applied to drive side/side with crank and gears and threads/twist on **CLOCKWISE**

Left pedal is applied on **NON-DRIVE** side/side with disk rotors and twist **COUNTERCLOCKWISE**

**Use Pedal Wrench and Confirm Pedals are tightened and secure**

Check frequently



# 5. Adjustments

Please confirm **stem and front wheel** are in alignment.



*Owner's Manual and more comprehensive details are available online.  
Please go to [www.bike.com/support](http://www.bike.com/support) for content and video support*

You're almost finished, but now is the time for the final adjustments and safety check. Then you will be ready for a test ride.

You will be making safety, fit and comfort adjustments.

*1. Handlebar alignment and tighten and secure all bolts on stem and handlebar. Confirm stem and front wheel are in alignment.*

*2. Brake Check*

*Confirm brakes work properly- Physical check Front and Rear Brakes*

*3. Wheel Check*

*Confirm axle nuts are tight*

*Check tire wear, bead line, and air pressure*

*4. Seat Height Adjustment*

*Confirm comfort and proper leg extension and seat clamp is secure*

**IF YOU HAVE ANY QUESTIONS OR CONCERNS, PLEASE  
CONTACT US OR SEEK PROFESSIONAL SERVICE  
FROM YOUR LOCAL BIKE SHOP**



**Some other  
important things**



## Battery Details

You can charge your battery while it is in your bike.

1. Plug Charger into the PORT on the Battery
2. Plug Charger into the WALL OUTLET (110V)



Only use factory supplied battery and battery charger. Failure to do so could result in damage, fire, serious injury or death.

Keep battery and charger away from children.

Do not ever cover the battery or charger. This could cause overheating and potential fire.

DO NOT open the battery housing. You will void all warranties and potential for serious injury and or death could occur.

# Remove and Install the Battery



Unlock



Lift Battery Out  
Be careful. It is heavy



Return Battery  
Press Battery at TOP  
until you hear click



Lock & Confirm

# Intended Use and Safety Check



## Intended Use

Your bike is intended to be ridden on paved roads. Please always wear a helmet and follow all local and common-sense safety. Perform a safety check Before and After EACH Ride

## Safety Check

For your safety, please do the following inspection before and after each ride.

If you discover any concerns with your bike, please seek professional service or contact us at [cs@bike.com](mailto:cs@bike.com) or 877-755-2453 (BIKE) to help resolve any issues

- Make sure your battery is at FULL Charge
- Do a Brake, Wheel and Tire CHECK- Both Front and Rear
- Check tire inflation, make sure there are no foreign objects or bulges in tires
- Spin Wheels freely and confirm NO brake rub or wobbles
- Confirm Wheels are tightened and secured
- Do a BRAKE CHECK - Both Front and Rear
  - Lift wheel off ground and spin wheel
  - Squeeze brake to insure no rub and immediate stop
- Check Gears by lifting rear wheel, rotating crank and shifting gears. Make sure gears move smoothly and chain is properly lubricated.
- Know and understand how all aspects of the eBike components work and be
- sure to understand how to accelerate and control the bike along with braking
- If needed adjust the payload for even balance
- If you notice any cracks, dents, or abnormal issues please seek immediate professional support
- Know your area, the local laws and the terrain you are riding on.

NOTE: If wet or at dawn, dusk, or dark, your riding will be impaired. Do not ride or ride with more caution You will need to plan for extended braking and possible road differences. Be sure to be visible with lights and safety gear

RIDE with CAUTION and RIDE with SAFETY. Always wear a helmet.

If have any issues above or any concerns, please seek immediate professional support prior to riding your bike.

**Warranty Information  
Owner's Manual  
How-to Videos  
and more info**

Available at  
[www.Bike.com/support](http://www.Bike.com/support)

*If you need any help,  
please give us a call 877-755-2453 (bike)  
or email [cs@bike.com](mailto:cs@bike.com)*

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